Marketing and Advertising

•	,	g, your goal should be to create an E ket and to reach and motivate a sufficient number of
		alize a specific growth objective.
,	uity position? It's whe	en people think of your business when they have a u provide.
The T	Equity Position is wher	n the consumer thinks of that business f!
,	•	uity Position, and should strive to have Top Equity from your media partners!
		_: People (consumers and potential consumers) will vertising represents your business.
_		the way the phone is answered, to the cleanliness of to the after-sale customer service.

The Marketing Audit to Success

Business Element	1 to 10 Poor to Excellent	Next Steps
Location		
Employees		
Service		
Telephone		
Signage		
Inventory		
Advertising		
Website		
Reception		
Store Visibility		
Name Recognition		
Parking		
Reputation		
Name		
Pricing		