THE BROADCAST SELLER'S 10 COMMANDMENTS FOR MODERN LEADERSHIP AND SUCCESS

> PRESENTED BY GARY MOORE PRESIDENT/CEO www.LocalBroadcastSales.com

BALANCING ACT

Leading our advertisers and prospects during these worrisome times.

- Day-to-day business
- Social issues
- Government intervention



Wisdom (but not from Winston Churchill)

"When you're 20, you care what everyone thinks,.

When you're 40 you stop caring what everyone thinks.

When you're 60, you realize no one is thinking about you in the first place."



#1

Love thy clients and team members as thyself

The star of the show is not you, it's them!

Act and communicate as if your clients and team members are the most important individuals in your business life...

because they are!



#2 Avoid (or at least manage) the Sewer Monkeys in Your Life!

"Those harmful animals in your life, or organization who have one goal: to drag you, and whoever else will follow, into their negative mental sewer. They have a sick and nauseated outlook about the company, as well as life in general. They want to verbally puke negative ideas into your ear so you will get sick too."

Gary Moore, LBS President



How do you know if you are a Sewer Monkey?

Rate Yourself! Always-Frequently-Sometimes-Never

- ✓ Read inspirational & self-improvement books
- \checkmark My boss says I'm a positive person
- ✓ My peers say I'm a positive person
- ✓ My thoughts about work are positive
- ✓ I don't demand others to be perfectionists
- ✓ I look for ways to compliment my boss
- ✓ My thoughts about others are positive
- ✓ Negative thinking is a daily inner battle

Rate Yourself! Always-Frequently-Sometimes-Never

- \checkmark In the morning I look forward to the day
- ✓ I find myself making "+" comments
- ✓ I get jealous of others' successes
- ✓ My family says I'm a positive person
- ✓ I post inspirational sayings nearby
- ✓ I look for ways to compliment others
- ✓ I read how to manage my attitudes
- ✓ I work to sustain a positive attitude
- ✓ Circumstances don't control me
- ✓ A book/friend when I need help
- ✓ A positive friend for encouragement
- ✓ Others ask how I keep so positive

Have a chance to win 1 of 10 copies of the book <u>Planet of The Sewer Monkeys</u>!

It's easy and fun!

1. Use the link shared at the end of this webinar

2. Tell us why you love Local Broadcast Sales (LBS)

Overcoming Negative People In Your Life Planet **Sewer** Monkeys Gary Moore

#3

Whatever is noble, true, right, admirable, excellent, think about such things

Use wisdom in choosing appropriate topics of conversation and know when to be silent

Be known as:

✓ Pleasant

✓ Professional

✓ Considerate

✓ Non-confrontational





Speak about your customers, not at them!

Keep things interesting from their perspective!

75% on the clients and their business

20% on the solution you recommend, and

5% on your station and digital audience



See the video series on how to "Take Your Marketing to a New Level of Excellence" at <u>localbroadcastsales.com</u>

#5 Discipline your work time thought life

Idle time is a time waster

Schedule time to think

Be aware of how your thoughts impact feelings

Get rid of waste and seek productive ideas



#6 Be a person of integrity in all things!

"With integrity, nothing else counts... without integrity, nothing else counts."

Also not said by Winston Churchill







Ongoing learning is not an option

The job of being a TV, radio, and digital manager or seller is more complicated than ever.

It's not going to return to easier times again!

"The biggest thing is being consistent – consistent with your preparation, consistent with your approach. If you are able to be consist<u>ent, then</u>

you have a chance to be successful."



He Left His Heart in San Diego

"The person who does not read good books has no advantage over the person who can't read them." Mark Twain

#8 Give back to your community

Become an active contributor in your market and community. You will grow!

Ask key accounts where they give



Get yourself involved!

Doing good is good for business...



of consumers have a more positive image of a company who gives to charity.

90% of consumers want to know how companies are supporting charitable causes.



Giving locally will make you care locally!

#9 Spend regular time with special people!

Family members

Station team members

Friends

Church groups

Neighbors



Be a company supporter, cheerleader, and recruiter!

Be Sincere – Be Consistent Be a Professional Team Player



Celebrate every team member's victories and recognitions!

Your words will foster a great winning culture - it needs constant feeding!

Linked in



Tell everyone you know why your company is great!

Your words and actions may capture great future sellers for your station team!

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Use this link www.LocalBroadcastSales.com/sewermonkeys

> Tell us why you love Local Broadcast Sales (LBS)

